

15th October 2024

Notification of price increase

We write to inform you of a 5% price increase on our Qwood timber composite products which will come into effect on all orders received on or after 1st January 2025.

We have been able to maintain our price levels since January 2023, and we have now reached the point where we can no longer maintain our current pricing.

Over recent times, we have seen less volatility in our raw materials costs. That said, this decision is reflective of the new overall levelling out of higher raw material costs, along with continuing transportation and energy increases. Furthermore, we have seen significant increases in the National Minimum wage and expect a further substantial increase in April 2025.

We have and will continue to absorb and mitigate increases where we can. We harness solar energy and recycle any waste resulting from our processes wherever possible. These benefits do help to lessen the scale of any increases. Every effort has been made to keep your products as competitive as possible and we are acutely aware that your own business will be facing similar pressures. We trust that you will understand our position.

We have endeavoured to give as much notice of this price increase as possible. If you have any questions or wish to discuss this further, please do not hesitate to contact your relevant Account Manager.

The unit price lists for standard and bespoke profiles will be updated and confirmed accordingly. We remain absolutely committed to and would like to thank all our valued customers for their continued support, loyalty and understanding.